

The Signature Works Ltd, Directors, Management team and all employees are committed to satisfying our customer's requirements in relation to the designing and application of printing and embroidery, to a range of schoolwear, workwear, sportswear and promotional products.

In order to achieve this goal we will:

- Work as a skilled team.
- Exercise best practice in design, printing and embroidery.
- Produce products which satisfy our customers' requirements, using LEAN manufacturing principles where practicable.
- Strive to use the latest machines and equipment as finances allow.
- Maintain our machines and equipment in good working condition.
- Adhere to the procedures and instructions in our ISO 9001 quality system.
- Strive to "Do things right first time and every time".
- Learn from our mistakes.
- Continually train and develop our staff, providing a versatile workforce.
- Abide by all applicable statutory and regulatory requirements.
- Encourage our workforce to work safely and avoid injury to third parties.
- Encourage efficient use of materials, conservation of energy and correct disposal of materials to support the environment.
- Continually improve on the effectiveness of our quality system through the review and improvement of our processes and the setting of Quality Objectives.
- Measure our customer satisfaction and strive to satisfy our customers' requirements at all times.

This policy, which provides the framework for establishing our quality objectives shall be made known to, understood and practiced by all our employees. It shall be reviewed for continuing suitability and amended as required.

Peter McConvey (Managing Director)



Malcolm Ditty (Managing Director)



Stephen Collins (Operations Director)

